

ABSTRACT

Method and system for reporting to a source user before communication begins communication means usable by both the source and a destination user. Operable communication means at each user's information terminal are stored in a list DB 2 in advance for each user. A selection device 1 receives a destination user designation from the source user who is requesting communication, and acquires the usable communication means of the destination user and the source user respectively from the list DB 2. There are also cases in which the selection device 1 acquires communication means usable by the source user from the selection device 1 or a user terminal 4. Next, the selection device 1 creates a candidate list describing communication means which both parties can use, and sends it from a WWW server, for example, to the source user terminal. Before communication begins, the candidate list is displayed at the source user terminal by a WWW browser, for example.